

Catalyst Gymnastics Withdraw & Refund Policies

Please be aware that email is the preferred method for any withdrawal requests — our online system isn't quite equipped for that yet!

Missed/Cancelled Classes:

- If your little gymnast is unable to attend a class for any reason, whether it's a fabulous vacation or a case of the sniffles, we are unable to provide refunds, credits, or extra classes to compensate.
- In the event classes are canceled due to unpredictable weather or power issues, we sincerely apologize, but no refunds, credits, or make-up classes will be available.
- The class fee you paid has already been adjusted to account for any classes canceled by Catalyst Gymnastics, such as long weekends or during our exciting gymnastics showcases. You will not be charged for those classes.

Recreational Classes:

- If you decide to drop out 24 hours before the session starts, you can receive a full refund minus a \$10 administrative fee, or you can choose a credit without the fee.
- If you change your mind after the first three classes, a refund for the remaining classes will be issued with a \$10 admin fee (or you can opt for credit without the fee).
- Exiting after three classes means no refunds will be provided, and the Gymnastics Ontario fee will still apply.
- Interested in switching classes? If we have availability, there's no charge for that. Keep in mind that all refunds will incur a \$10 admin fee.

Camp Refund Policy:

- There is a \$10.00 refund administration fee if you withdraw at least one week prior to your camp week beginning. Less than 1 week before the camp, up to 24 hours prior to the camp 50% of the camp fee is refundable. Cancellations made less than 24 hours prior to the day the camp starts, will not be refunded.

Team Refunds:

- Please consult the Head Coach